



Appendix- Street Cleansing

Figure 1. The graph below shows NI195 litter scores, April 2012 to August 2014.

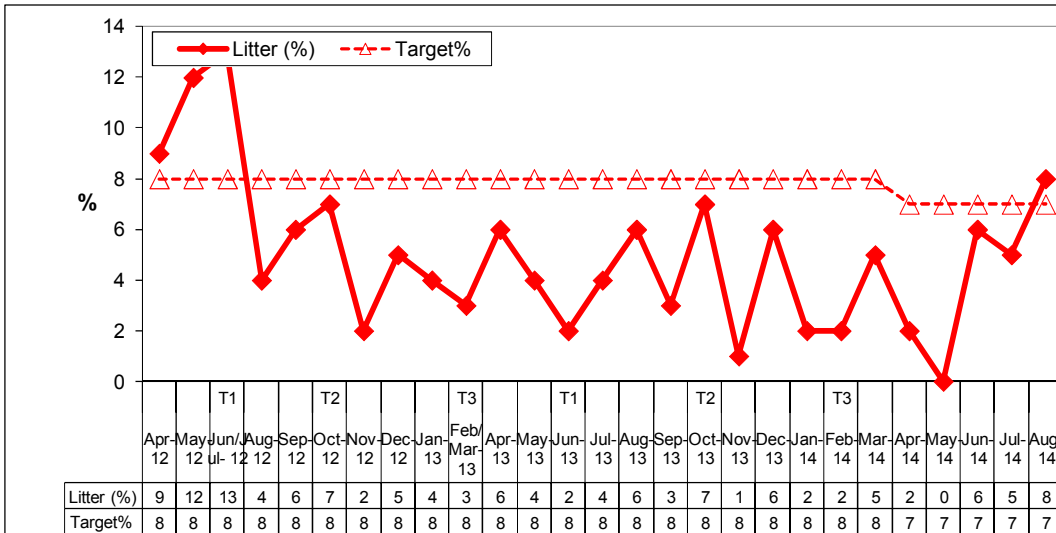


Figure 2. The graph below shows detritus scores, April 2012 to August 2014.

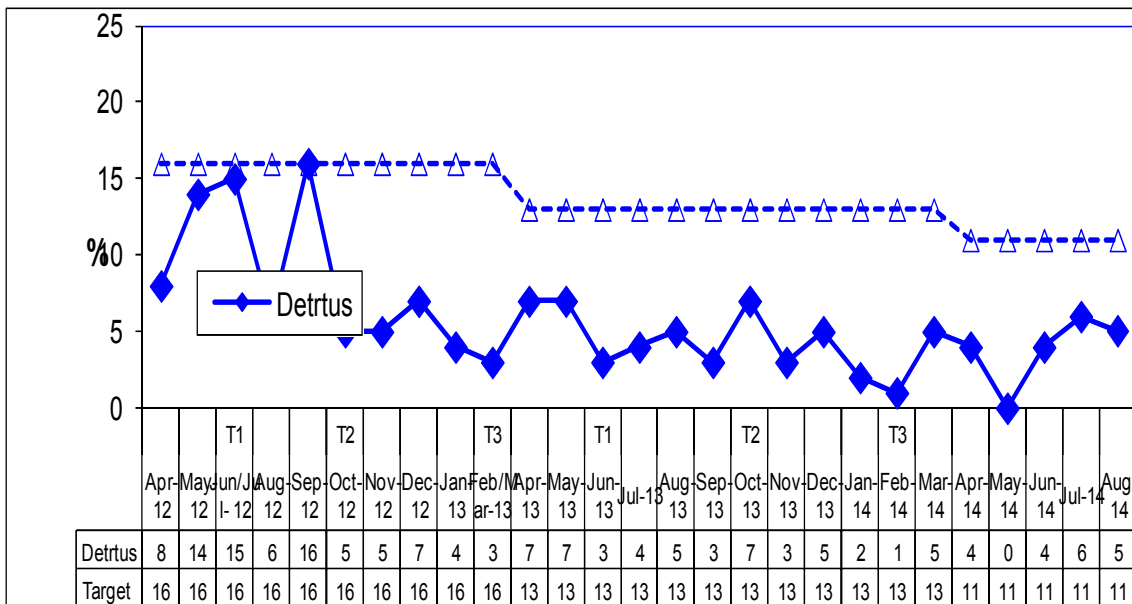




Figure 3. The graph below shows graffiti scores, April 2012 to August 2014.

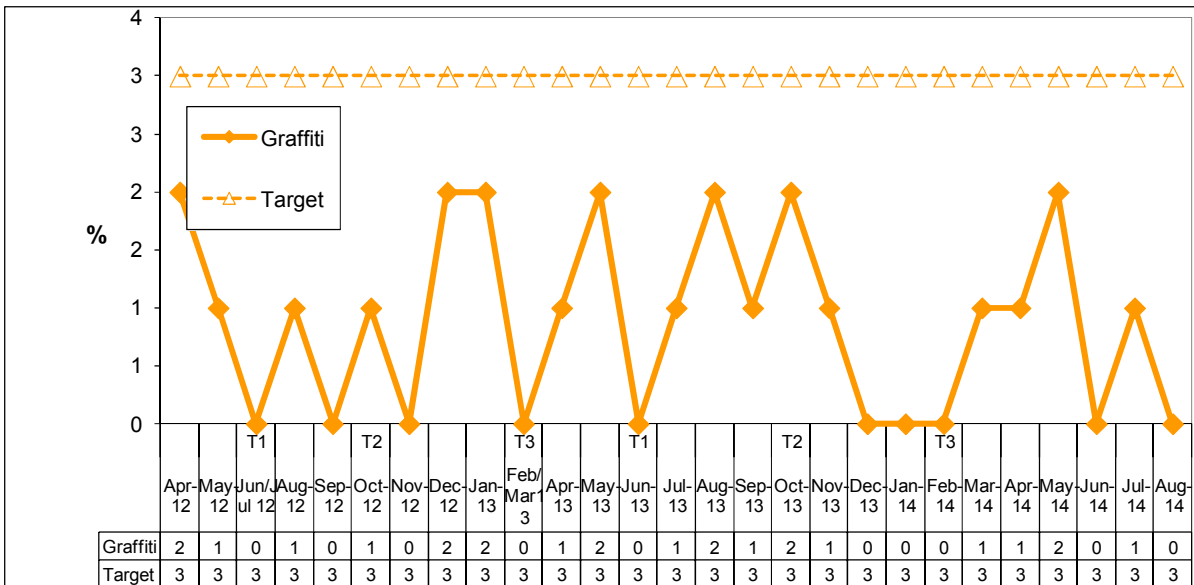


Figure 4. The graph below shows fly posting scores, April 2012 to August 2014.

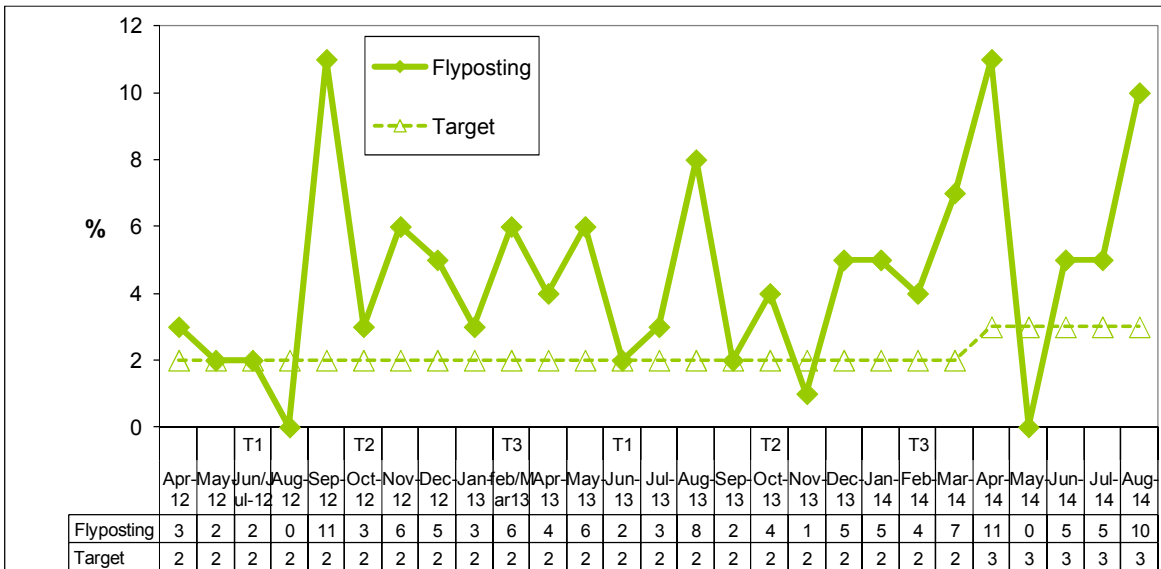




Figure5. The table below show NI195 rolling 12 month ward performance from September 2014 to August 2014. The cells highlighted in green indicate the ward where contractual performance targets are being achieved. The cells highlighted in red indicate the wards where contractual performance targets are not being achieved.

Ward	Number of NI195 inspections rolling 12 month period to August 2014	NI195 Litter score %	NI195 Litter Target %	NI195 Detritus score %	NI 195 Detritus Target %	NI195 Graffiti score %	NI 195 Graffiti Target %	NI195 Fly posting score %	NI 195 Fly posting Target %
Alexandra	96	1	7	1	11	1	3	0	3
Fortis Green	87	0	7	2	11	0	3	0	3
Highgate	27	0	7	2	11	0	3	0	3
Muswell Hill	146	2	7	2	11	1	3	1	3
Bounds Green	121	4	7	5	11	0	3	1	3
Noel Park	68	6	7	4	11	0	3	0	3
Woodside	73	7	7	4	11	0	3	7	3
Bruce Grove	68	1	7	2	11	0	3	24	3
West Green	106	1	7	1	11	0	3	5	3
Crouch End	122	6	7	4	11	1	3	0	3
Hornsey	122	1	7	1	11	0	3	1	3
Stroud Green	124	0	7	0	11	0	3	0	3
Harringay	66	5	7	11	11	0	3	14	3
St Anns	190	6	7	4	11	1	3	6	3
Northumberland Park	88	13	7	9	11	0	3	25	3
White Hart Lane	102	6	7	8	11	0	3	14	3
Seven Sisters	146	6	7	5	11	1	3	1	3
Tottenham Green	199	4	7	5	11	1	3	2	3
Tottenham Hale	119	4	7	3	11	5	3	0	3

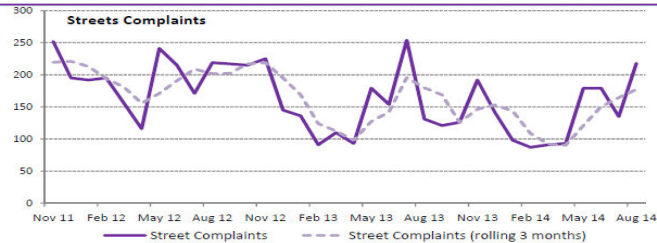


Figure 6. The graph below show the monthly levels of street cleansing complaints from November 2011 to August 2014.

STREET CLEANSING

Complaints

Complaints



Comparison Y1 - Y3

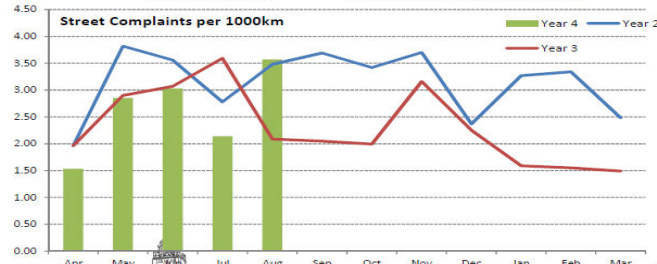
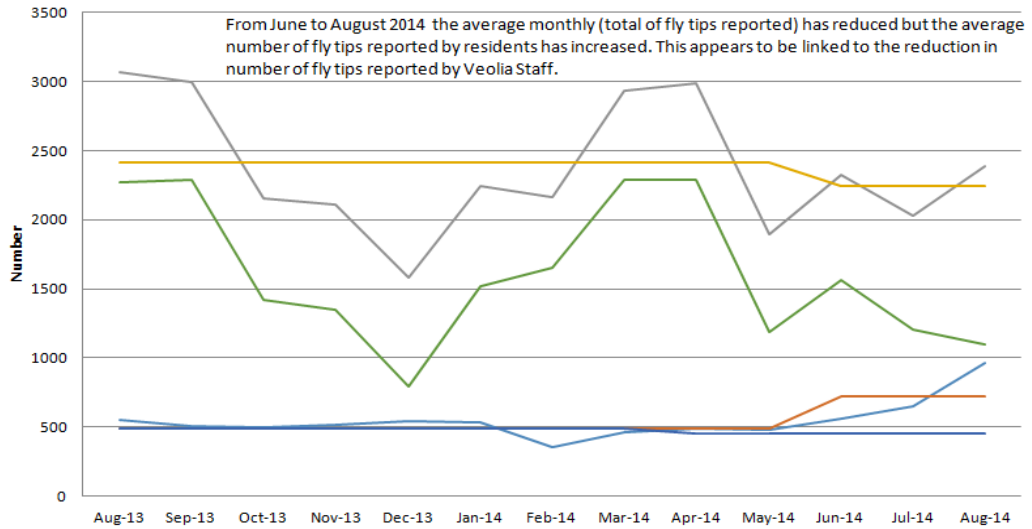


Figure 7. The graph and table below shows the number of fly tips reported by residents, Council staff and Veolia staff. The contractual target is the number of reported fly tips by residents.

Fly tip reports August 2013 to August 2014



	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14
Fly tip reports by residents	550	505	502	518	546	533	352	460	493	479	559	655	963
Average fly tip reports by residents	494	494	494	494	494	494	494	494	494	494	725	725	725
Total fly tip reports	3064	2995	2159	2106	1586	2247	2166	2933	2985	1896	2321	2029	2390
Average fly tip reports	2413	2413	2413	2413	2413	2413	2413	2413	2413	2413	2246	2246	2246
Target	486	486	486	486	486	486	486	486	450	450	450	450	450
Fly tip Reports from Veolia Staff	2274	2285	1419	1350	798	1516	1657	2285	2286	1185	1567	1204	1101



Haringey Council